Installation guide

For v15 of:

Nuance®
Dragon® Professional
Individual

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Chapter 1: About this guide

About Dragon Professional Individual

Dragon Professional Individual allows users to create reports, spreadsheets, presentations and other documentation more efficiently with fast, accurate dictation and transcription. Dragon Professional Individual also includes voice commands that allow users to perform everyday tasks without using the mouse or keyboard. For example, use voice commands to:

- Correct and format text.

- Launch applications.

- Navigate in applications.

- Access buttons and menus in supported programs, including Microsoft Word, Corel WordPerfect, WordPad, and more

Dragon Professional Individual can be installed on each client computer manually .

Additional resources

The following resources are available in addition to this guide to help you manage your Dragon installation.

Documentation

Document	Description	Location
Dragon Help	Full online Help system that includes commands and instructions for dictating, correcting, and more with Dragon.	Dragon Help. When Dragon is open, click the Help icon () on the DragonBar, and then select **Help Topics**.
Dragon Release Notes	New features, system requirements, client upgrade instructions, and known issues.	Dragon Help. Do the following: 1. When Dragon is open, click the Help icon () on the DragonBar, and then select **Help Topics**. 2. Click **Get started**. 3. Click **Dragon release notes**.
Dragon Wireless Headset User Guide	Instructions for connecting and using your Bluetooth headset with Dragon.	Dragon Support web site
Dragon Workbook	Instructions and training exercises for performing Dragon's basic tasks, like dictating and correcting text by voice.	Dragon Support web site

Interactive tutorial

Dragon Professional Individual includes an interactive tutorial with progressive simulations that help you learn Dragon skills.

When you are connected to the internet, Dragon connects to a web-based interactive tutorial. If you don't have an internet connection, the tutorial runs locally.

Training

Nuance provides several Dragon training offerings, like webinars, demos, and Nuance University online training courses. For more information, see the Dragon Support web site.

Support

The Dragon Support web site provides many resources to assist you with your Dragon installation. For more information on Support offerings, see the Dragon Support web site at:

https://www.nuance.com/support.html

Chapter 2: Preparing to install Dragon

Preparing for an installation

Before installing, modifying, or upgrading Dragon Professional Individual:

- Install any pending Windows updates, and then restart the computer.

- Turn off or disable any antivirus software until installation is complete. Installation can sometimes trigger a false virus report.

- Close all open applications.

- Ensure your system meets the requirements before attempting to install Dragon Professional Individual.

  For more information, see "Dragon system requirements" on page 10.

Installation considerations

- Administrator rights are not required to create a user profile or use the software after installation. Note that if an administrator creates a user profile while logged in as an administrator, that profile is not accessible to users with restricted privileges.

- Users are permitted to create multiple profiles, provided each profile is for one person. Additional users must purchase a separate license for Dragon Professional Individual. Volume license agreements are available.

Storage space considerations

Each Dragon user must have his or her own user profile. This is a set of files in which Dragon stores information about each user's voice, frequently-used words and phrases, optional settings, and custom commands (if applicable). Each computer on which Dragon is installed must have enough free space for the required user profile(s).

Use the following guidelines for allocating disk space on your system. The actual amount of disk space varies from site to site.

To set the amount of data to store:

1. From the DragonBar, select **Tools>Administrative Settings**.

   The **Administrative Settings** dialog box opens.

2. Select the **Disk space reserved for network archive** option.

For each user profile:

- 127 MB of hard disk space

Dragon periodically creates a backup copy of a user profile and stores the copy on the local computer.

Dragon system requirements

During the installation process, the software checks that your system meets the following requirements. If they are not met, Dragon Professional Individual is not installed.

RAM	Minimum: • 4 GB for all operating systems.
CPU	Minimum: 2.2 GHz Intel® dual core or equivalent AMD processor. Faster processors yield faster performance.
Free hard disk space	• 4GB if DVD installation, or • 12GB if downloading installation files
Supported operating systems	• Windows 7, 8.1, and 10, 32-bit and 64-bit
Other	• Internet Explorer 11 or the current version of Chrome for online Help, and for installation if installing from the Web • Microsoft .NET Framework version 4.5.2 or later Generally, the .NET Framework is pre-installed on Windows 7, 8.1, and 10 computers. If you do not have it installed, you are prompted to install it during Dragon's installation. Nuance does not provide the .NET Framework with your installation; you must download the installation file from microsoft.com. • A DVD-ROM drive if installing from disk • An audio input device capable of 16-bit recording for dictation

Chapter 3: Initial Installation of Dragon Professional Individual

Install Dragon and choose the default settings

Install Dragon Professional Individual on the client computer using the downloaded installer file or installation DVD. If you plan to install Dragon on multiple computers, run through an initial installation before attempting to install Dragon from a server. Use the initial client installation to set default values for Administrative and Auto-Formatting options. You can then install Dragon Professional Individual on other computers using the same options.

> **Notes:**
>
> - You must have Windows Administrator rights to install or uninstall Dragon Professional Individual.
>
> - If you have more than one language, the installation process uses your operating system's language, if supported. If Dragon does not support your operating system language, the installer runs in English. You cannot install Dragon using a language other than the primary language. For example, if you install the German software on a French operating system, the installation interface is in French. If you install the German software on a Chinese operating system, the installation interface is in English.
>
> - The installation process does not present the QuickStart option. You can enable this option in the Options dialog box after Dragon is installed. For more information, see the online Dragon Professional Individual help.

Installing Dragon on a single computer

1. Run the Dragon installation file you downloaded.

   Or

   Insert the product DVD. If the installation does not start automatically, run `setup.exe` from the DVD.

   The Dragon InstallShield Wizard opens.

2. Click **Next** to proceed to the **License Agreement** screen.
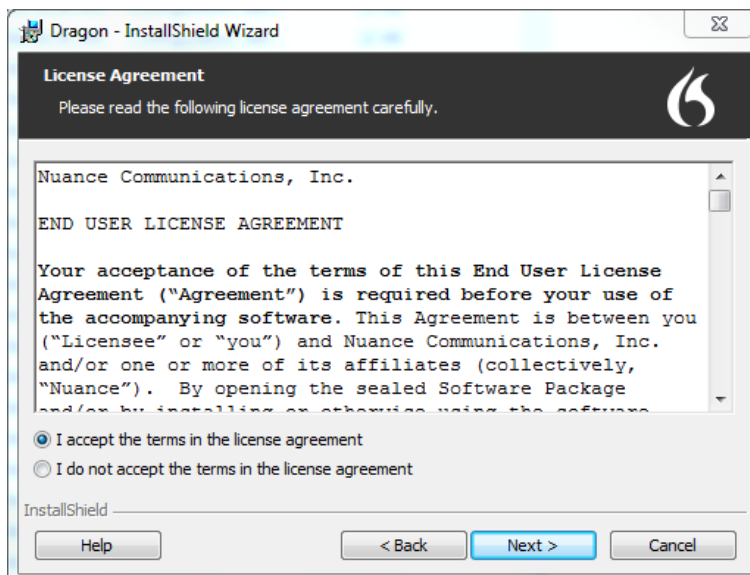
3. Read the text of the agreement, select **I accept…**, and then click **Next**.

The **Customer Information** screen appears.

4. Enter your User Name, Organization, and the Serial Number supplied with your DVD or download of Dragon, and then click **Next**.

The **Region Selection** screen appears.

5. Select a region to install, or select **All English regions** to install more than one region.

The region determines the accents and vocabularies available on this installation. Selecting a single region saves disk space, but users cannot create user profiles with an accent that is not included with the selected region.

6. **Optional**: To change the installation directory, select **Advanced**, then click **Next**.

The **Advanced** screen appears.
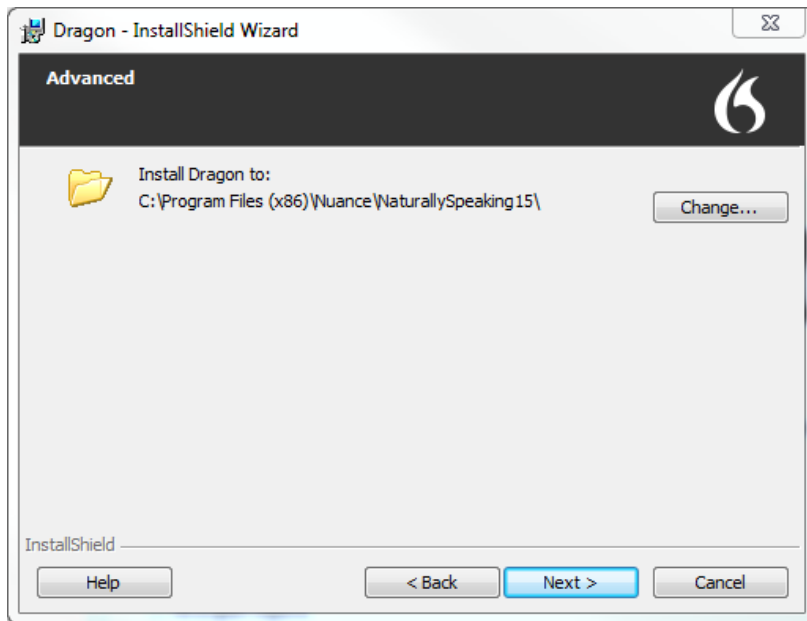
1. Click **Change…**

    A Browse For Folder dialog box opens.

2. Navigate to the folder where you want to install Dragon (or create a new folder by clicking the **Make New Folder** button) and then click **OK**.

Note: By default, Dragon is installed in:

    C:\Program Files(x86)\Nuance\NaturallySpeaking15

7. Click **Next** to proceed to the **Ready to Install the Program** screen.

8. Click **Install**.

    The installation process begins. It may take several minutes to install Dragon Professional Individual. At times, the progress bar may not appear to be advancing, but the installation is still proceeding internally.

9. When installation of Dragon is complete, the installer displays the completion screen. Click **Finish**.

    The Product Registration window appears.

10. Choose whether to register Dragon online now or to have Dragon remind you to register in seven days, and then click **OK**. Registering the product provides faster access to Nuance Technical Support.

You can open Dragon using the desktop shortcut, or find Dragon in the Start menu:

- **Windows 7:** Select **Start** > **All Programs** > **Dragon**.

- **Windows 8.1:** From the **Start** screen, select the down arrow to show all applications, and then scroll to the right to view the Dragon applications.

- **Windows 10:** Select **Start** > **All apps** > **Dragon**.

Activating Dragon

The first time you start Dragon, you are prompted to activate your copy of Dragon. If you do not activate, Dragon stops working after you start it five times.

Dragon file structure

During installation, Dragon creates the following default folders for application and data file storage.

> **Note**: Upgrading Dragon from an earlier version automatically relocates some directories and files.

Windows 7, Windows 8.1, and Windows 10

Dragon setup log (dgnsetup.log)

`C:\ProgramData\Nuance\NaturallySpeaking15\logs`

Dragon log

`C:\ProgramData\Nuance\NaturallySpeaking15\logs\`*`<Windows_User_Name>`*

User profiles

`C:\ProgramData\Nuance\NaturallySpeaking15\Users`

Upgrade log

`C:\Users\`*`<Windows_User_Name>`*`\AppData\Roaming\Nuance\NaturallySpeaking15`

Vocabularies and acoustic models

`C:\ProgramData\Nuance\NaturallySpeaking15\Data`

Custom words and commands

`C:\ProgramData\Nuance\NaturallySpeaking15\custom\`*`<language>`*`\`

Program files

For 32-bit systems	For 64-bit systems
`C:\Program Files\Nuance\` `NaturallySpeaking15\Program`	`C:\Program Files (x86)\Nuance\` `NaturallySpeaking15\Program`

Help

For 32-bit systems	For 64-bit systems
`C:\Program Files\Nuance\` `NaturallySpeaking15\Help`	`C:\Program Files (x86)\Nuance\` `NaturallySpeaking15\Help`

Interactive Tutorial

For 32-bit systems	For 64-bit systems
`C:\Program Files\Nuance\` `NaturallySpeaking15\itutorial`	`C:\Program Files (x86)\Nuance\` `NaturallySpeaking15\itutorial`

Accessing program files

You can access the Dragon client and many associated utilities through the **Start** menu. Their location varies by operating system:

- Windows 7: Select **Start > All Programs > Dragon**.

    - Some utilities are located inside the **Dragon Tools** subfolder.

- Windows 8.1: From the **Start** screen, click the down arrow to show all applications. Scroll to find **Dragon**.

- Windows 10: Select **Start > All apps > Dragon**.